

Flowchart when you have symptoms or are suspected to be infected

As of May 20, 2022

✘ Be sure to notify the university in case you have cold symptoms such as fever, and/or are suspected to be infected.

Notify the university via the designated contact point

Be sure to notify the university when

- You undergo a PCR or an antigen test;
- Your co-resident undergoes a PCR or an antigen test;
- You have cold symptoms such as fever and/or cough, or you have problems with your sense of smell or taste;
- You have strong drowsiness (malaise) or difficulty breathing (dyspnea);
- You have had close contact with someone diagnosed with the novel coronavirus or diagnosed suspected to have the virus;
- You enter Japan from a Level 2 or higher infected region;
- You have had close contact with someone entering Japan from a Level 2 or higher infected region.

【Contact by phone】

Weekdays
International Students

International
Division
0852-32-6106

Weekend, holiday,
nighttime

Guard Post
0852-32-6100

For those who speak
Japanese and in emergency

Follow the instructions
given by Health
Service Center

Health Service Center
Matsue Campus
TEL: 0852-32-6568
(Ext. : 2801)

Health Service Center
Izumo Campus
TEL: 0853-20-2099
(Ext. : 2099)

Contact either by phone
or via the form

【Contact via form】

Those who prefer English communication should use the form

Click [here](#) (available 24h)

If you make a contact via the form 6:00 p.m. or on non-working day, the Health Service Center can reach you only on the following day. Contact by phone when you undergo a test or in case of an emergency.



【Contact by phone】

Faculty/Staff
(Matsue)

- Those who speak Japanese:
Personnel Labor Division
0852-32-6622 (Ext: 2122)
- Those who prefer English communication:
Shimane University Concierge
Email: conciierge@office.shimane-u.ac.jp

Faculty/Staff
(Izumo)

Shimane University
Hospital
0853-20-2483
(Ext: 2483)

Students

Faculty/Staff

* General consultation/inquiry

Hours of Operation (8:30 – 21:00)

Anytime in case of an emergency

Public Health Center	Area Covered	Telephone Number
Matsue City, Matsue Public Health Center established jointly with Shimane Prefecture	Matsue, Yasugi	0852-33-7673
Unnan Public Health Center	Unnan, Okuizumo, Iinan	0854-47-7778
Izumo Public Health Center	Izumo	0853-24-7028
Central Shimane Public Health Center	Oda, Kawamoto, Misato, Ohnan	0854-84-9812
Hamada Public Health Center	Hamada, Gotsu	0855-29-5970
Masuda Public Health Center	Masuda, Tsuwano, Yoshika	0856-25-9512
Oki Islands Public Health Center	Ama, Nishinoshima, Chibu, Okinoshima	08512-2-9600

* Communication via FAX is available for those with hearing impairments
Health Promotion Division Shimane Prefecture Government
FAX 0852-22-6328

* Hotline for Foreign residents
Shimane International Center TEL 070-3774-9329